

Public Concerns and Complaints

Constructive criticism motivated by a sincere desire to improve the quality of the educational program or to equip the schools to do their tasks more effectively is welcomed by the Charter Board.

The Charter Board believes that complaints and grievances are best handled and resolved as close to their origin as possible. Therefore, the proper channeling of complaints involving instruction, discipline or learning materials will be as follows:

1. Teacher.
2. Administrator.
3. Charter Board.

Any complaint about school personnel shall always be referred back through proper administrative channels before it is presented to the Charter Board for consideration and action.

When a complaint is made directly to an individual Charter Board member, the procedure outlined below shall be followed:

1. The Charter Board member shall refer the person making the complaint to the administrator.
2. If the person will not personally present the complaint to the administrator, the Charter Board member shall then ask that the complaint be written and signed. The Charter Board member may then refer the complaint to the administrator for investigation.
3. If at any time the person making a complaint feels that a satisfactory reply has not been received from the administrator, that person should be advised to consult with the administrator and, if still not satisfied, to request that the complaint be heard by the Charter Board.

First Reading Date: 1-17-17

Adoption Date: 2-14-17

Lake George Charter School